

PRESS RELEASE

ENEL CHOOSES EXPRIVIA TO THE SUPPLY OF BUSINESS PROCESS OUTSOURCING SERVICE FOR THE CREDIT MANAGEMENT FOR CUSTOMERS OF FREE MARKET GAS AND ELECTRICAL POWER.

29 October 2008. Exprivia - a company specialised in the design and development of innovative software technologies and the performance of IT services for the banking, industrial, telecommunications, health and local government markets- has formalized with Enel the contract for the provision of business process outsourcing for the credit management of customers' Free Market Gas and Electrical Power.

The total value of the supply for Exprivia is Euro 3 million for 24 months.

The supply provides the delivery of the activities related to credit of the free market customers' that will bring in particular the refunds management, incomings, the suspension of supplies and the check of the payments occurred.

The choice of Exprivia was mainly made on the basis of the expertise in the field of **business processes automation** that allows the Group of Puglia to use the most advanced and most advanced technological skills within the Office automation.

Exprivia was able to win this contract thanks also to its flexibility and readiness in replying to emerging needs of Utilities market that works in a regulations contest that imposes to the industries a more and more efficient and dynamic management.

The BPO services will be provided for Enel from Exprivia through the production center in Molfetta, which is already active in other outsourcing projects.

"With this new supply," said **Domenico Favuzzi**, President and CEO of Exprivia "the company confirms the role of technological excellence that our group deals in the ICT sector and strengthen it with a new prestigious reference for BPO services in the Utilities market. The growing interest in outsourcing services confirms the validity of our strategy focused on the "nearshoring" as a competitive lever for the Italian and European market. "

EXPRIVIA

Exprivia S.p.A specialises in the design and development of innovative software technology and IT services for the banking, industrial, telecommunications, health and public administration sectors.

The company is listed in the MTA Star segment of the Italian Stock Exchange (XPR). The company has a workforce of around 1200 employees and collaborators, with operating centres in Molfetta (BA), Bari, Milan, Rome, Piacenza, Trento, Vicenza and Bologna.

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